





**3 and 4 May 2018** Aula Magna IHMT NOVA





## Conference Workforce innovations for better performing health systems in Europe

## PROGRAMME 3 May

12h00	Registration
13h00	Opening & introduction Manuel Heitor   Minister of Science, Technology, and Higher Education, Portugal * Paulo Ferrinho   IHMT NOVA, Portugal Gilles Dussault   IHMT NOVA, Portugal Reinhard Naumann   Fundação Friedrich Ebert, Portugal José Fragata   NOVA University, Portugal
13h30	Session 1: Making the health workforce responsive to population needs  Chair: Paulo Ferrinho  IHMT NOVA, Portugal  Selecting the "right" candidates for the health professions: why and how?   Fiona Patterson, Work Psychology Group, UK
	Work in teams in Family Health Units in Portugal   André Biscaia, USF Marginal, Portugal Recruitment and retention strategies to improve access to health workers   Walter Sermeus, Leuven Institute for Healthcare Policy, Belgium  Commentary: Tiago Correia   ISCTE, Instituto Universitário de Lisboa, Portugal
15h00	Break
15h30	Session 2: Adapting the health workforce skills-mix to the changing needs of the population Chair: Inês Fronteira   IHMT NOVA, Portugal Skill-mix innovations in primary and chronic care   Matthias Wismar, European Observatory for Health Systems Policy and Planning, Belgium
	Nurses with advanced roles in OECD member states   Claudia Maier, Technische Universität Berlin, Germany Innovations in educating health workers to address the changing needs of the population   David Smith, International Network for Health Workforce Education Commentary: Eszter Kovacs   Semmelweis University Health Services Management Training Centre, Hungary
17h00	Session 3: WHO health workforce strategies Chair: Jorge Soares   Fundação Calouste Gulbenkian, Portugal WHO health workforce global and European Region strategies Giorgio Cometto   Department of Human Resources for Health, WHO- Headquarters, Switzerland Galina Perfilyeva   WHO-Euro, Denmark Discussion
18h30	Porto de honra



















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9h00	Keynote address 1: Enablers and obstacles to health workforce innovation Chair: Alexandre Abrantes   ENSP-NOVA, Portugal  James Buchan   IHMT NOVA, Portugal
9h30	Session 4: Work and management in transformed health services  Chair: Ananda Fernandes   Centro Colaborador da OMS para a Prática e Investigação em Enfermagem, Portugal  Digital tools: ehealth and mhealth as part of health worker's toolkit   Luís Lapão, IHMT NOVA, Portugal  Innovations in managing the health workforce and competencies managers need to have   Usman  Khan, EHMA, Belgium  Commentary: Federico Lega   Bocconi School of Management, Italy
11h00	Break
11h30	Session 5: Policy, planning and governance of the health workforce Chair: Eric de Roodenbeke   International Federation of Hospitals, Switzerland Linking health workforce planning and policy   Ronald Batenburg, NIVEL, Netherlands Institute for Health Services Research, The Netherlands Planning the health workforce in Portugal   Eduardo Anselmo de Castro, University of Aveiro, Portugal Better health workforce governance in Europe: how to make it happen?   Ellen Kuhlmann, the Hannover Medical School, Germany Commentary: Marjolein Dieleman   Royal Tropical Institute, The Netherlands
13h00	Keynote address 2: Innovative ways to make the health workforce responsive to people's needs Chair: Jorge Simões   IHMT NOVA, Portugal  Nigel Crisp   House of Lords, UK
13h30	Summary and Conclusion Adalberto Campos Fernandes   Minister for Health, Portugal * Paulo Ferrinho   IHMT NOVA, Portugal Isabel Craveiro   IHMT NOVA, Portugal Marta Temido   IHMT NOVA, Portugal Zulmira Hartz   IHMT NOVA, Portugal











 $<sup>^{\</sup>star}$ To be confirmed